

Terms of Service

Our hotel provides the safety and comfort of our customers and the public nature of the accommodation facility. We have established the following terms of service that are integrated with general terms and conditions for accommodation. Once violated the accommodation contract may be canceled in accordance with the provisions of Article 7 of the terms and conditions. In addition, we will not be responsible for any damage caused to the guest if the term of service is not followed by the guest. Furthermore, in the event of damage to our accommodation facility, we may require the guest to compensate for the damage.

1. It is prohibited to use the guest room beyond the contracted number of people.
The excess usage will be charged if it is discovered.
2. The following acts in our hotel are strictly prohibited.
 - (1) Use of heating devices, cooking devices, irons, and other electrical appliances other than those for rent.
 - (2) Smoking in beds, other places where fires are likely to occur, and places other than those designated by the hotel.
 - (3) Making noise, dissipating offensive odors, and other acts that cause disgust or inconvenience to other customers.
 - (4) Bringing in the following items
 - (a) Animals and birds, etc. (excluding guide dogs).
 - (b) Drugs that are prohibited by law, such as stimulant and narcotic.
 - (c) Explosive or flammable gunpowder or gasoline, or chemicals that may cause harm to the body.
 - (d) Unlicensed guns, swords, and similar products.
 - (e) Items that are extremely large or heavy.
 - (f) Items with offensive odor.
 - (g) Garbage or items that jeopardize guest room hygiene.
 - (h) Items such as electrical appliances and cooking utensils intended to use in the hotel.
 - (i) Other items that the hotel prohibits to bring into guest rooms.
 - (5) Acts that are offensive to public order and morals.
 - (6) Distributing leaflets and other advertising materials to anyone in the hotel including other customers and selling goods without permission of hotel
 - (7) Moving, processing, and taking out various facilities and goods in the hotel or

using them against their original purpose.

(8) Leaving belongings outside the guest room.

(9) Access to facilities other than those for customers.

(10) Taking delivery of foods and drink from facilities other than those permitted by the hotel.

(11) Use of hair dye, bleach, etc. in the bathroom.

(12) Burning incense in the guest room.

(13) Activities for the purpose of profit.

(14) Leaving belongings in common areas such as hallway lounge.

(15) All other acts that jeopardize safety and hygiene.

3. The following acts in the hotel are strictly prohibited.

(1) Use guest room for the purpose of other than accommodation.

(2) Inviting foreigners.

(3) Attach photos or posters to the windows to impair the appearance of the hotel.

(4) Loud conversations, use of television or audio equipment at high volumes, and any other acts making big noise

(5) Clothes and behavior that cause anxiety or discomfort to other guests

4. If equipment in the guest room is damaged or taken out, the guest shall be responsible for all costs and fees required for repurchasing or repairing the equipment.

5. If smoking outside of the designated smoking area is found, the guest shall be responsible for all costs required for room cleaning and damages for next reservation.

6. If bulky waste or other items that require disposal fees are left in guest rooms or other areas in the hotel, the guest shall be responsible for all costs including the disposal costs in accordance with laws and regulations, transportation costs, and other miscellaneous expenses.

7. If the bed or carpet in the guest room is damaged, the guest shall be responsible for all costs such as cleaning fees, compensation to other prospective guests, lost profits, and any other damages.

Supplementary provisions

The general terms and conditions, and the terms of service will be effective on September 1st, 6th year of Reiwa (hereinafter referred to as the "effective date"). However, regarding accommodation contracts that have concluded before one day of the effective date, the former general terms and conditions and the terms of service are applied.